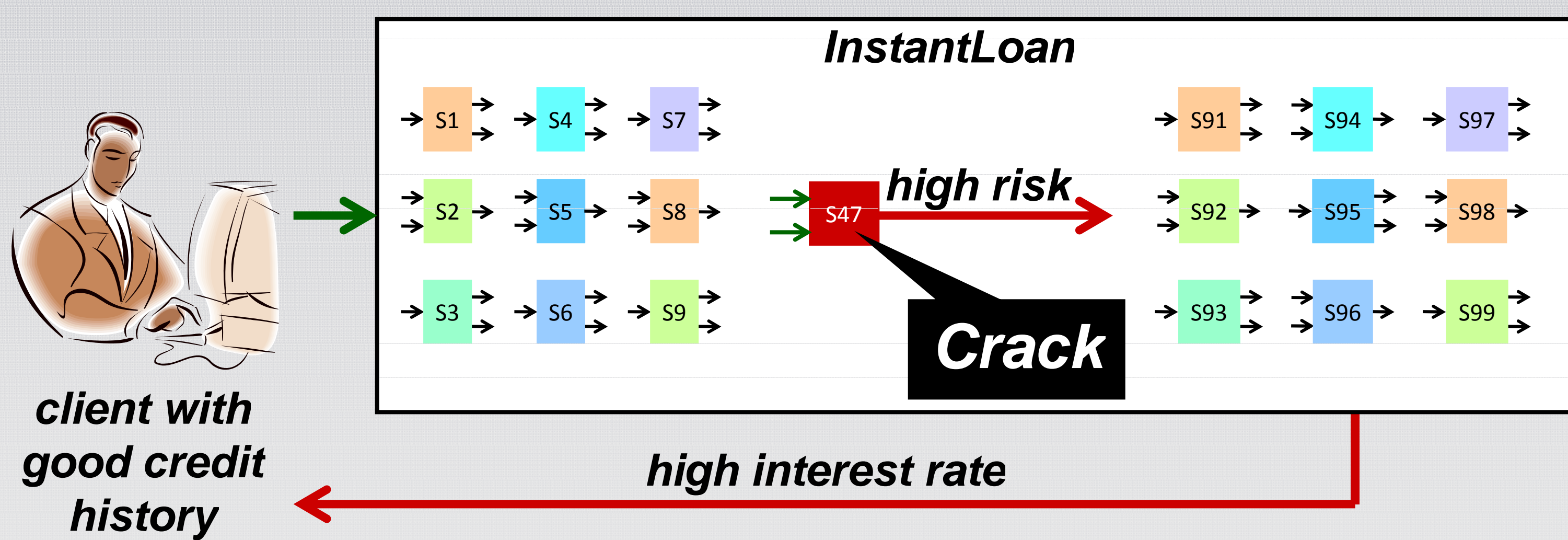


# Where to Adapt Dynamic Service Compositions

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## Motivating Example



## Crack

- ◆ A crack is a low-quality service
- ◆ Real-life service compositions are large in scale, deep in service invocation chains, data-dependent on dynamic behaviors of member services, and complex to analyze in detail
- ◆ Cracks are hidden behind many other services and hard to find
- ◆ Our task is to find cracks and their service endpoints automatically with a view to adapting alternative candidate services

## Service Monitoring and QoS Collection

Whenever a service endpoint invokes another service, sample:

- ◆ the invoked service
- ◆ QoS values of the invoker.

Collect a value vector  $v = \langle v_1, v_2, \dots, v_m \rangle$  representing the set of given QoS metrics values at the endpoint.

Compute

- ◆  $N(v)$  – total number of service invocations in the invocation history
- ◆  $N(v, s)$  = number of innovations for service  $s$
- ◆  $\overline{v(s)}$  = mean value of all the elements  $v_i$  in  $v$  related to  $s$ .

## Crack-Sensitivity

Crack-sensitivity of a service  $s$  is given by the equation

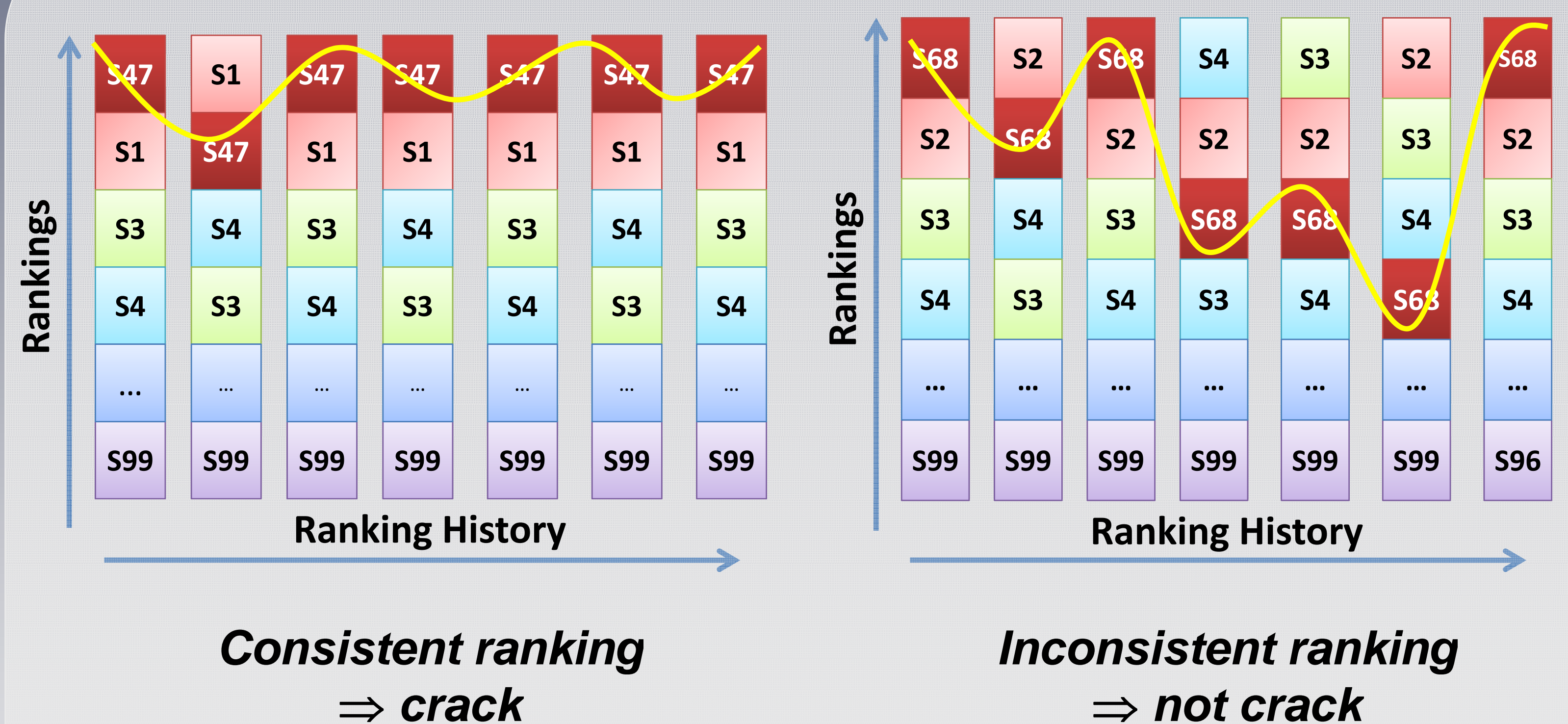
$$M(s) = \frac{\sum_{v \in V} \frac{N(v, s)}{N(v)} (1 - \overline{v(s)})}{\sum_{v \in V} \frac{N(v, s)}{N(v)}}$$

Ranks a service higher if:

- ◆ More often selected for execution by peer services
- ◆ The QoS according to the service vectors at invocation endpoints are low.

## Identifying Cracks

- ◆ Consider ranking history of multiple executions
- ◆ Services with consistently high crack-sensitivities are deemed as potential cracks
- ◆ Use analysis of variance to determine consistency



## Experimentation

**Goal:** To verify the effectiveness of our technique

**Case:** Motor vehicle insurance case study in [1, 2]. Five services: Europe Assist service (EA), AGFIL service, Garage service (G), Lee Consulting Services (Lee), and Loss Adjustor service (LA)

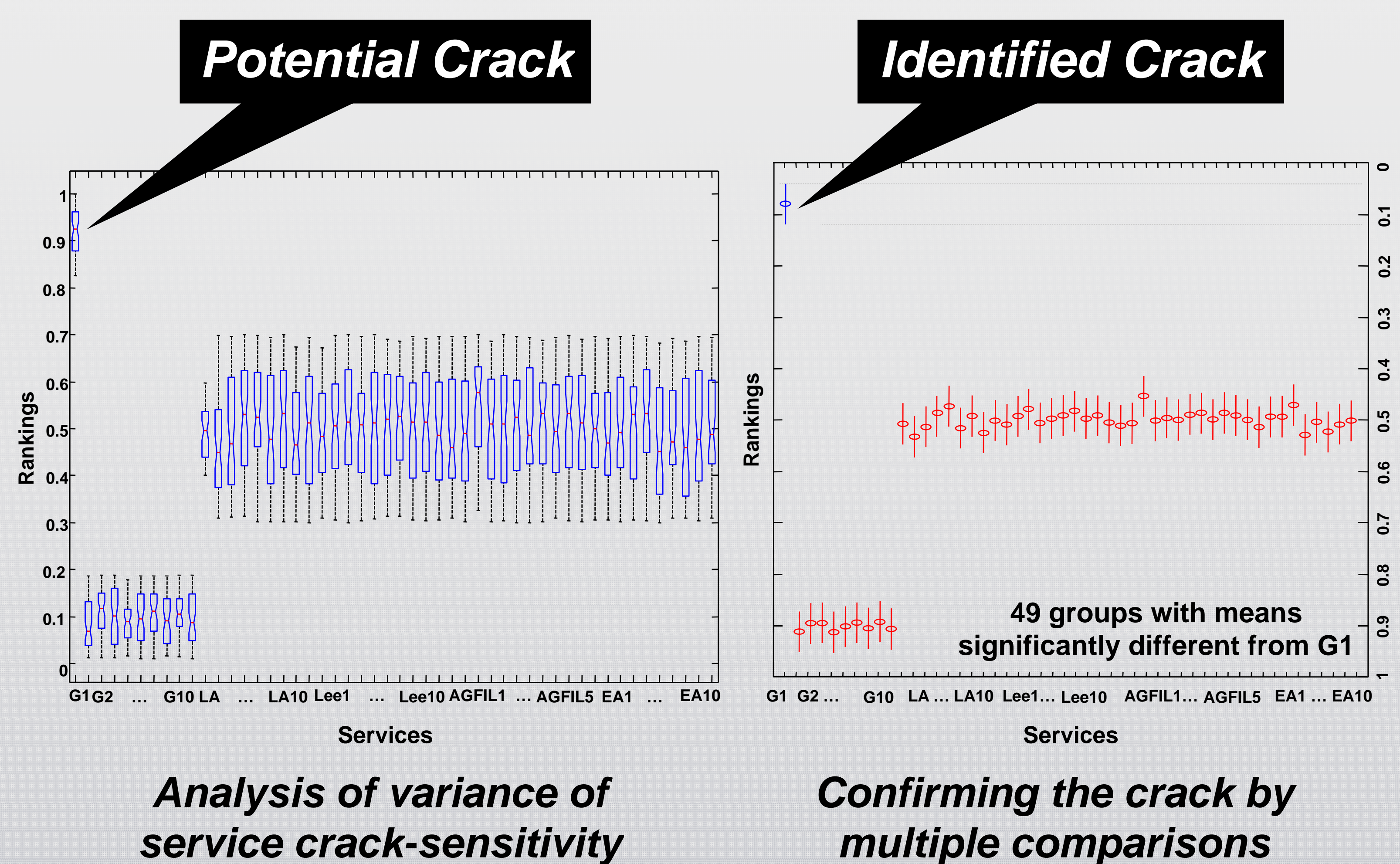
**Setup:**

- ◆ 10 instances of each kind of services in service pool for selection
- ◆ Assign one garage (G1) to exhibit 1% chance of malfunction
- ◆ Compose services according to [2]

**Procedure:**

- ◆ Invoke composite service 100,000 times
- ◆ Malfunction of G1 leads to abortion of composite service
- ◆ Rank service instances at each invocation of EA
- ◆ Analysis of variance to determine consistency of ranking history
- ◆ Multiple-comparison to determine the crack service

**Results:** Based on G1, the service endpoint “Assign garage” in EA is reported as crack



Potential Crack

Identified Crack

Analysis of variance of service crack-sensitivity

Confirming the crack by multiple comparisons

## Selected References

- [1] CrossFlow Consortium/AGFIL. Insurance requirements. *CrossFlow deliverable D1.b*. La Gaude, March 1999.
- [2] C. Ye, S.C. Cheung, W.K. Chan, and C. Xu. Atomicity analysis of service composition across organizations. *IEEE Transactions on Software Engineering* 35 (1): 2–28, 2009.